



FISCAL YEAR  
**2024**  
ANNUAL REPORT

### Our Mission

Compassionately serving pets & the people who love them.

### Our Three Pillars

1. Lifesaving Programs
2. Animal Care and Well-being
3. Community Engagement & Support

**86.2**  
percent  
lifesaving rate

The lifesaving rate reflects the percentage of animals a shelter successfully saves. This year, our rate declined due to a small animal transfer in 2023 under previous leadership, which tragically resulted in the loss of 257 animals. We have implemented strict procedures to ensure such an incident never occurs again.

**731** volunteers **30,197** total hours given

### EMPOWERING VOLUNTEERS

Thanks to 731 active volunteers who contributed over 30,000 hours of their time, we can provide exceptional care and support for our animals. These volunteer hours equal nearly 15 full-time employees!



**EVERY ADOPTION MATTERS**  
In the last fiscal year, we facilitated 2,548 adoptions, transforming the lives of pets and the people who love them.

**2,548**

### REUNITING FAMILIES

Our dedicated team helped return 138 lost pets to their loving owners. Our goal is to keep pets out of shelters and with their families.

**138** reunited pets

### EDUCATING FUTURE GENERATIONS

Through **37** school visits, we engaged young minds, fostering compassion for animals and creating a brighter future for pets in our community.

**641** dogs

### ENHANCING FAMILY BONDS

By serving 641 dogs and their families through our training programs, we help strengthen the relationships that matter most.

### GENTLE ENDINGS

Our low-cost euthanasia services provided a humane, caring option for **236** pets allowing families to say goodbye with dignity and love. This program is not included in the lifesaving rate.

### Clinic

- Special surgeries performed on owned and shelter pets. **181**
- Dental surgeries performed on owned and shelter pets. **254**
- Wellness services provided to owned pets. **277**



### SPAY AND NEUTER TO KEEP PETS OUT OF SHELTERS

Last year, we performed 7,162 spay and neuter surgeries across our public clinic, community cat program, and for shelter pets. Shelters across the country are overflowing and your support in these efforts are key in reducing the number of pets waiting in our shelter.

**7,162** spay & neuter surgeries

**3,103** total pets

### PETS TAKEN IN

- Total number of dogs + 1,416
- Total number of cats + 1,081
- Total number of other kinds of pets + 606

### SUPPORTING PET OWNERS

Our Pet Pantry reached 362 families, helping to ensure that no one has to make the difficult choice between their own needs and those of their pets.

**362**



### Foster Care

#### BUILDING BRIDGES TO NEW HOMES

Our foster program consists of 139 foster volunteers contributing more than 48,000 hours in order to support 1,034 pets, giving them a loving environment where they could thrive before being adopted.

**139** foster volunteers **48,925** total hours given **1,034** pets fostered

### OUR COMMUNITY AND BEYOND

Total number of people reached through Pet VIP Therapy and Visitation program. **30,561**

Total number of pets transferred to rescue groups. **327**

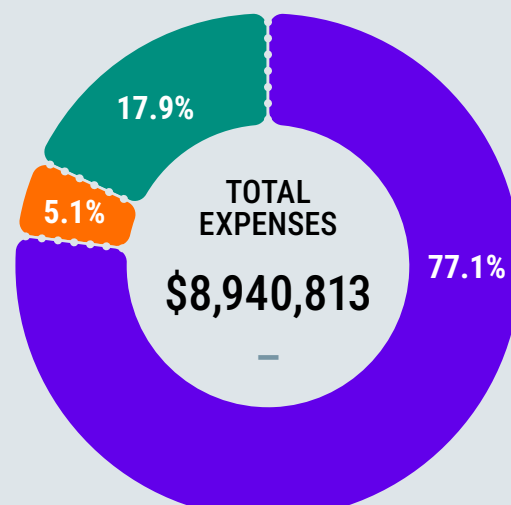
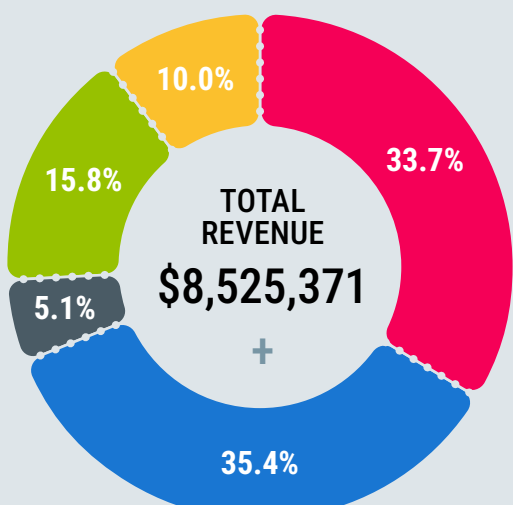
### Financials

#### REVENUE\*

Donations, grants, and special events	\$ 2,874,985
Bequests and planned gifts	\$ 3,018,569
Thrift store and merchandise sales, net	\$ 433,901
Animal services revenue	\$ 1,344,300
Investment income and other revenue	\$ 853,616

#### EXPENSES

Program services	\$ 6,889,742
Administration	\$ 452,489
Fundraising expenses	\$ 1,598,583



\* Unaudited